

Warehouse Manager

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Company: Jumia

Location: Uganda

Category: other-general

About Jumia :

Jumia believes that technology has the potential to transform everyday life in Africa for the better. Jumia was built to help consumers access millions of goods and services conveniently and at the best prices while opening up a new way for sellers to reach consumers and grow their businesses.

Listed on the New York Stock Exchange (NYSE) in 2019, Jumia is the leading e-commerce company in Africa, operating in 11 countries. The Jumia platform consists of a marketplace, which connects sellers with consumers, a logistics service, which enables the shipment and delivery of packages from sellers to consumers, and a payment service, JumiaPay, which offers a safe and easy solution to facilitate online payment transactions. The company offers goods across a broad range of categories, such as phones and electronics, home appliances, fast-moving consumer goods, fashion and beauty.

About the Role

Oversee warehouse management. Facilitating the Inbound, Inventory, Outbound and After Sales departments to achieve their KPIs and targets. Process standardization and optimization to improve the overall efficiency of the warehousing operations for Jumia Services.

Responsibilities

Operations management

Create KPIs and implement simple systems for evaluating and improving performance

Use order life analysis to monitor end-to-end warehouse process and improve operational efficiency

Setup and continuously improve warehouse operations processes

Design dashboards to easily identify bottleneck areas of the operational processes

Oversee daily reporting on Backlog / Incidents/Change/Problem tickets and SLA status

Liaise with the technical teams as well as the local teams on all matters related to warehousing systems

Controlling Out-of-Stock (OOS)

Finance, Stock, Fulfilment and Warehouses

Ensure that all financial processes associated with warehouse for each financial month, quarter and year end are executed accurately and in a timely manner at Executive level

Ensure all necessary processes are in place to ensure no stock is lost in the warehouse, stock counts are accurate, and any variances are fully investigated.

Ensure adequate stock management tools and processes are in place to enable efficient working across Jumia online shops

Required Skills & Qualifications

Bachelors. Degree (Business Administration, Logistics- supply chain, Economics, Engineering)

Relevant professional certification in Logistics or supply chain management will be an added advantage

Minimum of 6 years FMCG, E-Commerce or warehouse management experience

Demonstrated competency in data reporting and analysis

Experience or high level of comfort in logistics operations

Experience of E-commerce fulfillment best practice, with an understanding of customer and seller behavior

Self-Driven and great independent follow-through Ability

Strong entrepreneurial skills, leadership, and drive

We Offer :

A unique experience in an entrepreneurial, yet structured environment

A unique opportunity of having strong impact in building the African e-commerce sector

The opportunity to become part of a highly professional and dynamic team

An unparalleled personal and professional growth as our longer term objective is to train the next generation of leaders

Please ensure to only apply for jobs with Jumia through our official website. Jumia will never charge you a fee to apply for a job: be wary of websites that claim to help you apply for a Jumia job or that charge a fee to get you a job.

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