

Recovery Officer

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Company: Watu

Location: Uganda

Category: business-and-financial-operations

WATU is a focus-driven, customer-centric company that believes everyone deserves the opportunity to be an entrepreneur and achieve their ambitious goals in life. As Africa's fastest-growing Asset Finance company, we see the continent's bright and prosperous future and want to be part of making it a reality. Our vision is to provide asset financing for motorcycles and three-wheelers to those who understand when provided with the right tools can fulfill their dreams and the needs of their families and community. We Empower Entrepreneurs by providing the means needed to move and improve lives. Our business is growing rapidly, we are looking for experienced and enthusiastic Recovery Officers - Field in several locations all around Uganda, specifically in Kampala, Jinja, Mbale, Lira, Iganga, Mbarara, Gulu, and all of the Watu Branches Countrywide. The role of a Recovery Officer (RO) is constantly follow-up clients/debtors to make payments prior to re-possession proceedings commence. The RO also advises clients/ debtors on payment arrangements, handles inquiries, and provides administrative assistance (reports) to the team after the re-possession/ recovery of an asset (bike) has been done. While in the field, identifying and applying the most efficient communication tactic persuading the client to close his overdue and return to payment compliance. Repossessing collateral once all previous communicational attempts have failed. WE ARE OFFERING Dynamic, challenging, performance-focused environment. Multicultural, supportive and friendly team. Competitive salary. Training facilitation and prospective career growth. Other benefits associated with the position. HOW TO APPLY Qualified candidates are invited to submit Cover Letter, detailed CV, stating the earliest start date and salary expectations to our email recruitment.ug@watucredit.com

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