

QSHE Supervisor (Uganda)

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Company: Kerry

Location: Kampala

Category: other-general

Requisition ID 50906

Position Type ET Permanent

Recruiter

Posting Type DNI

About Kerry

Kerry is the world's leading taste and nutrition company for the food, beverage and pharmaceutical industries. Every day we partner with customers to create healthier, tastier and more sustainable products that are consumed by billions of people across the world. Our vision is to be our customers' most valued partner, creating a world of sustainable nutrition. A career with Kerry offers you an opportunity to shape the future of food while providing you opportunities to explore and grow in a truly global environment.

About the Role:

The QSHE Supervisor will lead a team of QSHE professionals to ensure that raw materials received, and products manufactured are in line to set requirements and that facility GMPs/GHPs are established and maintained in compliance with relevant requirements. Develop, review, and align procedures with corporate policies, through GQMS (Global Quality Management System) with a drive towards best practice, internal audit practices and procedures for improvement to prevent non-conformances.

Key Responsibilities:

Responsible for all site quality functions including food safety, sanitation efficiencies, customer service and overall performance of the quality department

Drive day-to-day occupational safety operations, food safety and quality system including oversight of validation and verification

Manage the department within budget and utilize resources effectively to meet needs of the business on a timely basis

Lead investigation teams through quality issues (nonconformities, complaints, audit findings etc) through root cause analysis and the development, implementation, and effectiveness verification of corrective and preventive actions

Understand the requirements of and ensure adherence to Quality Management Systems (QMS) and Food Safety Management Systems certification standards for all activities

Manage the Food Safety Plan, Food Defense Plan and Food Fraud Vulnerability Assessment

Provide feedback to the plant on its adherence to systems and procedures through internal audits, Management review, Quality Alerts etc

Perform trending of quality-related plan to guide continuous improvement

Manage document control and record control

Write, update, and/or approve SOPs, SSOPs, WIs, Forms etc

Drive change management/change control

Manage internal QMS/FMS audits & GMP inspections

Manage customer complaint investigation and response

Drive sanitation, pest control and hygienic principles (Design, Zoning etc)

Drive the quality training program, regularly providing training to plant staff on GMP principles and QMS/FSMS initiatives

Develop and maintain qualified personnel within the site quality department, through training, communication, and accountability

Oversee product release and batch traceability practices ensuring that all finished products

manufactured meet specifications and compliance requirements prior to release

Oversee maintained effective stability program for existing products and new commercialization's

Manage external audits of the facility by customers, certifying bodies and regulatory bodies

Write and/or approve written responses for external communications e.g., audit responses, complaint responses, technical document reviews etc

As compliance requirements develop, perform gap assessment against current state and lead development of action plans to close gaps identified

Work together with other departments to promote team-based solutions to problems

Coach and guide employees to advance their development (e.g., Succession planning)

Report any safety concerns immediately to the line manager

Qualifications & Experience:

Diploma or degree in Food Science, Technology, Biotechnology, Analytical Chemistry, or any food related course with a minimum of 3 to 5 years experience in a similar role

Experience in quality operations and management is essential

Familiar with company and industry quality standards and processes

Knowledge in Food Safety, HACCP, GMPs & GHPs

Audit experience and Food safety certifications implementation will be an added advantage

Proficient in computer technology and systems

Skills:

Team player with ability to lead and motivate a team

Planning and project management skills

Self -aware, seeking feedback and open to ideas from others

Attention to detail

Numerical and statistical analysis skills

Strong communication and interpersonal skills

Analytical and problem-solving ability

Resilient, Confident, able to work under pressure in a fast-paced environment

Flexible, adaptable with capacity to navigate change and ambiguity

Customer-focused with demonstrated energy drive and commitment

Beware of scams online or from individuals claiming to represent us. A Kerry employee will not solicit candidates through a non-Kerry email address or phone number. In addition, Kerry does not currently utilise video chat rooms (e.g., Google Hangouts) to conduct interviews. Refuse any request that asks you to provide payment to participate in the hiring process (e.g., purchasing a “starter kit,” investing in training, or something similar). Kerry will not ask you to pay any money at any point in the hiring process with the exception of reimbursable travel expenses. In addition, any payments made by Kerry will be from official firm accounts bearing the Kerry name.

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