# **Uganda Jobs Expertini®**

# **Provision of Medical Insurance Services country wide**

## **Apply Now**

Company: SNV

Location: Kampala

Category: office-and-administrative-support

Job Description

## Objective:

To procure Service Providers that can offer quality medical services to SNV Netherlands Development Organisation staff and their dependants.

## **Purpose**

The main purpose of health insurance cover is:

To administer competitive and comprehensive benefits that provide health protection for employees and their families in a cost-effective manner.

Respond to staff emergency health needs.

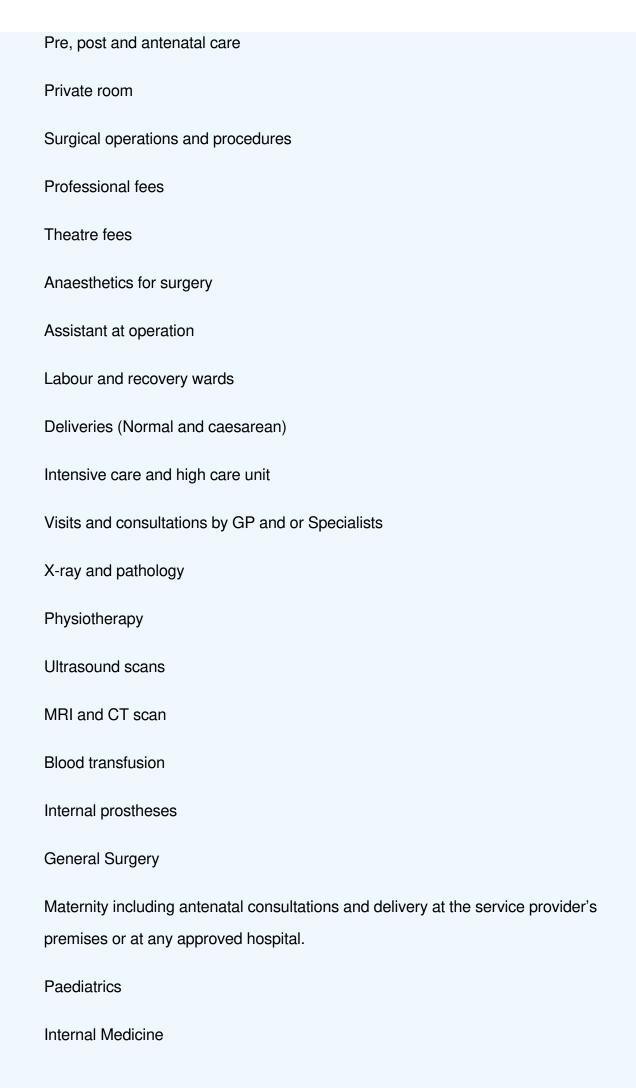
## Scope of services:

The provision of medical services will include but not limited to the following tasks.

- Provide and maintain consistent inpatient, outpatient, dental, maternity and optical medical service centres in all Districts and major towns in Uganda, taking into consideration that staff may have families living in their home districts.
- 2 . Provide Medical services to over 200 people (with changes from time to time) staff together with their eligible dependants on a premium rate with clear indications of their benefits. The medical insurance scheme will run for 24 months (Two years). The successful service provider will provide medical coverage insurance scheme for both inpatient and

outpatient. This should cover but not be limited to the following: Consultation with both General Practitioners and specialist Doctors Prescribed laboratory tests/investigations, X – rays and ultrasound scans Computed Tomography (CT) scan and Magnetic Resonance Imaging (MRI) Diagnosis and treatment of common ailments **ENT Services** Physiotherapy Treatment of STDs Routine medical check ups At least one comprehensive medical examination for each eligible beneficiary Cardiac echo, EEG, ECGs Treatment, dressing or diagnostic testing. **UNEPI** Vaccination Health Education Intensive Care Unit **Emergency Treatments** All prescribed drugs All relevant laboratory costs. Standard drugs that are authorized by the National Drug Authority Referral to specialist doctors within and outside that particular scheme Family Planning advice

Prevention of mother to child transmission (PMTCT)



Covid-19 Test, care treatment and management. Road Ambulance in case of an emergency c) Specialist Consultation and treatment ENT, Obstetrics, Gynaecology, Dermatology, Urology, Oncology, Paediatric, Orthopaedic, Cardiology, internal medicine, surgery etc. 1 . Dental treatment plan shall include Routine dentistry, Extraction, Filling, Scaling, Polishing, Root canal repair Dentures General dental related treatments 2. Optical treatment shall include. Optical plan covers. Routine ophthalmology/optical consultation, First prescription of lenses and replacements. Treatment of eye infections Removal of deep-seated foreign bodies in the eyes Excision of conjunctival growth Examination under anaesthesia Provision of lenses and frames 1. HIV/AIDS treatment services shall include.

Counselling especially HIV related counselling

Treatment of HIV opportunistic infections

Lab tests as clinically recommended by the medical practitioner.

CD4 count

First line & second line ARV drugs

Physiotherapy

## 1. Wellness Services

Routine wellness screening: pap smears and other cancer screening, blood pressure, blood sugar, voluntary HIV tests, cholesterol checks and BMI.

Dental check

Prostate tests (PSA)

# **Accountability**

The service provider shall be required to.

Generate and submit quarterly reports to SNV Netherlands Development Organisation.

The reports should include cases of perpetual illness, overspent accounts, detected fraud and any other information that may be useful to the employer.

Advise SNV management on issues that enhance, improve, and sustain health of its employees.

Qualifications

Provision of Medical Insurance Services Country Wide

## Requirements:

You are requested to attach your current IRA operating license, most recent audited financial statements, and evidence of current and experience and company profiles.

Attached herewith is a list of our expected policy covers. You are kindly requested to disclose all exclusions clearly in the proposals to avoid misunderstandings in the course of administration of the policies.

## Your offer should clearly indicate:

A comprehensive Annual Premium per individual member

Clearly provide limits for coverage if any and state the maximum benefits to members for all services in the scheme for inpatient and outpatient cover per person per year.

Stamp Duty

Provide pharmacies where members can access drugs and medication not found in the specified clinics and hospitals, considering the geographical spread of the organization's staff family members.

Evidence of similar contracts and a list of clients with whom you have current running contracts (give contact persons including telephone/e-mails).

Provide a list of reliable and reputable hospitals and clinics under your scheme in major towns in Uganda with their contacts and locations. The service centers should include national referral hospitals and major hospitals and clinics in the country.

Provide detailed guide on how you will handle pre-existing medical conditions of members.

Valid License from the Insurance Regulatory Authority

At least two company directors with their full names and date of birth (D/M/Y) for purposes of compliance checks by SNV – during contract award processes

Provide detailed guide/plan on how you will handle exit and replacement of members into the scheme.

## **Conditions of Service**

- 1. The service provider must be willing to work unlimited hours and state official address.
- 2 . Extend medical services in all districts and major towns of Uganda.
- 3 . The service provider **must**be willing to extend medical services to our areas of office location which inclu

Country Office - Kampala, Wakiso, Mukono, Mpigi, Buikwe, Jinja and Mityana

**Western Uganda** – Fort portal, Kasese, Bundibugyo, Kabarole, Kakumiro, Mubende.

**Northern Uganda** – Lira the greater Lira district, Dokolo, Alebtong, Kole, Oyam.

West Nile Arua, Moyo, Madi – Okolo, Obong and Terego

**Southwestern** – Mbarara, Lyantonde, Ibanda, Isingiro, Ntungamo, Kiruhura, Masaka

Eastern Uganda – Busoga region

1. The service provider must have affiliation with major referral hospitals in the country.

## Additional Information

## Information to all bidders:

- 1. Currency of offer shall be Uganda Shillings.
- Payment shall be made to the service provider by bank transfer within 30 days from receipt of Tax Invoice and all relevant documents attached.
- 3. SNV will not be responsible for any bank service charges.
- 4. SNV does not pay by letter of credit or in advance of delivery.
- 5. SNV reserves the right to accept the whole or part of your offer.
- 6. SNV will only deal with fully registered Medical Insurance firms.

## How to apply

Submission of bids will be made to SNV Netherlands Development Organization Office located on Plot 36, Luthuli Rise Bugolobi, P.O. Box 8339 Kampala- Uganda, and or online on the from the company website.

**Closure of bid submission** sealed bids shall be on 23rd April 2024 not later than 12.00 noon.

SNV is not bound to accept the lowest bidder.

#### Call Disclaimer

SNV reserves the right to either accept or reject any or all bids submitted. SNV reserves the

right to either increase or decrease the assignment scope depending on budget availability. SNV can stop this procurement at any time without need to give explanation or can extend the deadline for submission once it sees it fit. In case you do not hear from SNV within 3 weeks of closure of the bid receipt date, consider yourself unsuccessful. SNV also reserves the right to reject and cancel the tender in case any illegal, corrupt, coercive, or collusive practices are noticed. Late bids will be rejected lease note that viewing, downloading or otherwise using the TOR constitutes acceptance on your part of all the above noted statements and conditions.

# **Apply Now**

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