

Provision of Medical Insurance Services country wide

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Company: SNV

Location: Kampala

Category: other-general

Job Description

Objective:

To procure Service Providers that can offer quality medical services to SNV Netherlands Development Organisation staff and their dependants.

Purpose

The main purpose of health insurance cover is:

To administer competitive and comprehensive benefits that provide health protection for employees and their families in a cost-effective manner.

Respond to staff emergency health needs.

Scope of services:

The provision of medical services will include but not limited to the following tasks.

Provide and maintain consistent inpatient, outpatient, dental, maternity and optical medical service centres in all Districts and major towns in Uganda, taking into consideration that staff may have families living in their home districts.

Provide Medical services to over 200 people (with changes from time to time) staff together with their eligible dependants on a premium rate with clear indications of their benefits. The medical insurance scheme will run for 24 months (Two years). The successful service provider will provide medical coverage insurance scheme for both inpatient and outpatient. This should cover but not be limited to the following:

Consultation with both General Practitioners and specialist Doctors

Prescribed laboratory tests/investigations, X – rays and ultrasound scans

Computed Tomography (CT) scan and Magnetic Resonance Imaging (MRI)

Diagnosis and treatment of common ailments

ENT Services

Physiotherapy

Treatment of STDs

Routine medical check ups

At least one comprehensive medical examination for each eligible beneficiary

Cardiac echo, EEG, ECGs

Treatment, dressing or diagnostic testing.

UNEPI Vaccination

Health Education

Intensive Care Unit

Emergency Treatments

All prescribed drugs

All relevant laboratory costs.

Standard drugs that are authorized by the National Drug Authority

Referral to specialist doctors within and outside that particular scheme

Family Planning advice

Prevention of mother to child transmission (PMTCT)

Pre, post and antenatal care

Private room

Surgical operations and procedures

Professional fees

Theatre fees

Anaesthetics for surgery

Assistant at operation

Labour and recovery wards

Deliveries (Normal and caesarean)

Intensive care and high care unit

Visits and consultations by GP and or Specialists

X-ray and pathology

Physiotherapy

Ultrasound scans

MRI and CT scan

Blood transfusion

Internal prostheses

General Surgery

Maternity including antenatal consultations and delivery at the service provider's premises or at any approved hospital.

Paediatrics

Internal Medicine

Covid-19 Test, care treatment and management.

Road Ambulance in case of an emergency

c) Specialist Consultation and treatment

ENT, Obstetrics, Gynaecology, Dermatology, Urology, Oncology, Paediatric, Orthopaedic, Cardiology, internal medicine, surgery etc.

Dental treatment plan shall include. Routine

dentistry, Extraction, Filling, Scaling, Polishing, Root canal repair Dentures General dental related treatments

Optical treatment shall include.

Optical plan covers.

Routine ophthalmology/optical consultation, First prescription of lenses and replacements.

Treatment of eye infections

Removal of deep-seated foreign bodies in the eyes

Excision of conjunctival growth

Examination under anaesthesia

Provision of lenses and frames

HIV/AIDS treatment services shall include.

Counselling especially HIV related counselling

Treatment of HIV opportunistic infections

Lab tests as clinically recommended by the medical practitioner.

CD4 count

First line & second line ARV drugs

Physiotherapy

Wellness Services

Routine wellness screening: pap smears and other cancer screening, blood pressure, blood sugar, voluntary HIV tests, cholesterol checks and BMI.

Dental check

Prostate tests (PSA)

Accountability

The service provider shall be required to.

Generate and submit quarterly reports to SNV Netherlands Development Organisation. The reports should include cases of perpetual illness, overspent accounts, detected fraud and any other information that may be useful to the employer.

Advise SNV management on issues that enhance, improve, and sustain health of its employees.

Qualifications

Provision of Medical Insurance Services Country Wide

Requirements:

You are requested to attach your current IRA operating license, most recent audited financial statements, and evidence of current and experience and company profiles.

Attached herewith is a list of our expected policy covers. You are kindly requested to disclose all exclusions clearly in the proposals to avoid misunderstandings in the course of administration of the policies.

Your offer should clearly indicate:

A comprehensive Annual Premium per individual member

Clearly provide limits for coverage if any and state the maximum benefits to members for all services in the scheme for inpatient and outpatient cover per person per year.

Stamp Duty

Provide pharmacies where members can access drugs and medication not found in the specified clinics and hospitals, considering the geographical spread of the organization's staff family members.

Evidence of similar contracts and a list of clients with whom you have current running contracts (give contact persons including telephone/e-mails).

Provide a list of reliable and reputable hospitals and clinics under your scheme in major towns in Uganda with their contacts and locations. The service centers should include national referral hospitals and major hospitals and clinics in the country.

Provide detailed guide on how you will handle pre-existing medical conditions of members.

Valid License from the Insurance Regulatory Authority

At least two company directors with their full names and date of birth (D/M/Y) for purposes of compliance checks by SNV – during contract award processes

Provide detailed guide/plan on how you will handle exit and replacement of members into the scheme.

Conditions of Service

The service provider must be willing to work unlimited hours and state official address.

Extend medical services in all districts and major towns of Uganda.

The service provider **musbe** willing to extend medical services to our areas of office location which include.

Country Office -Kampala, Wakiso, Mukono, Mpigi, Buikwe, Jinja and Mityana

Western Uganda –Fort portal, Kasese, Bundibugyo, Kabarole, Kakumiro, Mubende.

Northern Uganda– Lira the greater Lira district, Dokolo, Alebtong, Kole, Oyam.

West Nile: Arua, Moyo, Madi – Okolo, Obong and Terego

Southwestern – Mbarara, Lyantonde, Ibanda, Isingiro, Ntungamo, Kiruhura, Masaka

Eastern Uganda – Busoga region

The service provider must have affiliation with major referral hospitals in the country.

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