

Portfolio Quality Officer

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Company: Watu

Location: Kampala

Category: business-and-financial-operations

Key Specific Duties include: Monitoring and control of assigned Asset Finance Portfolio using Company software. Ensuring adherence to payment schedules through pro-active follow up calls and reminders. In case of clients overdue, identifying and implementing the most efficient debt recovery methods and techniques. Following up on phone calls with overdue clients to ensure debtor's accounts are up to date. Maintaining records about clients' financial status, reporting daily to the management. Developing and strengthening clients' relationships, regularly updating clients on Company policies and new products, providing tailor-made financial solutions through the range of products offered by the Company. Providing training and sharing knowledge with Interns/Trainees employed by the Company. Any other duty as may be assigned by the supervisor. Note: QUALIFICATIONS: Bachelor's degree in any relevant field. Ability to pay attention to detail Keen on following processes and procedures Exceptional communication skills, both written and verbal Proficient computer skills Great interpersonal skills, with the ability to work within a team environment or individually Being able to speak luganda and runyoro is an added advantage WE ARE OFFERING Dynamic, challenging, performance focused environment. Multicultural, supportive and friendly team. Competitive salary. Training facilitation and prospective career growth. Other benefits associated with the position. Powered by JazzHR

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