

Business Analyst (Re-advertised)

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Company: Jhpiego

Location: Kampala

Category: computer-and-mathematical

Responsibilities

Work closely with stakeholders to define and document business and technical requirements.

Analyze, visualize, and interpret business data to evaluate key businesses operations and processes, identifying areas for improvement in line with user needs and stakeholder priorities.

Develop reports and other information products to present analysis that supports decision-making, strategy, and routine business operations.

Knowledge transfer – Systems training and knowledge transfer support.

Work with end users to iterate on reports, outputs, and data system configuration to ensure that data solutions continue to meet evolving business requirements.

Make recommendations on ways to improve systems by studying current practices and designing any modifications.

Develop documentation related to business processes, including data models and processes.

Systems quality assurance and testing - develop and implement quality assurance practices and procedures, end-user test plans and other QA assessments (Unit, Integration, Performance, Stress and UAT) with the use of available technologies.

Support staff on change control, systems update, and Data migration, verification, and

validation.

Review, analyze, and create detailed documentation of business processes and user needs, including workflow,

Maintains system protocols by writing and updating procedures.

Developing and documenting User Adoption Strategies and supporting the business in change management of systems and process changes.

Support staff on change control, systems update, and Data migration, verification, and validation. Defining system controls and collaborating for risk identification and mitigation

Required Qualifications

Bachelor's degree in information technology or business administration discipline, or a suitable combination of a degree with Business Analysis training field from a recognized university.

Specialized training and certification in Business Analysis profession (CBAP)

Preferred Qualifications

Minimum 4 years of relevant experience at the professional level as a business analyst or project manager international in organizations, public or private sectors, of which at least 3 years should be in an international capacity directly relevant to the functions of this position.

Documented relevant work experience as a business or systems analyst.

A systemic and process-oriented thinker

Excellent communication and interpersonal skills with ability to effectively communicate with senior management, technical staff, as well as non-technical end users on data systems.

Experience working with modern ERP systems and reporting applications is highly desirable.

Experience with data analysis and visualization tools such as Tableau or Power BI; experience with JasperReports preferred.

Understanding of database concepts and SQL.

Ability to learn quickly and adapt to changing business requirements.

Deadline for applications is Friday 23rd February 2024.

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