Uganda Jobs Expertini®

Audio Visual Technician

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Company: U.S. Embassy in Uganda

Location: Kampala

Category: arts-design-entertainment-sports-and-media

Security Clearance Required

: Local Security Certification or Public Trust

Duration Appointment: Indefinite subject to successful completion of probationary period Marketing Statement: We encourage you to read and understand the Eight (8) Qualities of Overseas Employees before you apply.

https://careers.state.gov/wp-content/uploads/2018/02/Eight-Qualities-of-Overseas-Employees.pdf

Summary: The U.S. Mission in Uganda is seeking eligible and qualified applicants for the position of Audio-Visual Technician.

The work schedule for this position is: Full Time (40 Hours per week)

Start date : Candidate must be able to begin working within a reasonable period of time (4) weeks) following receipt of agency authorization and/or clearances/certifications or their candidacy may end.

Supervisory Position No

DutiesUnder the supervision of the Customer Service Supervisor, incumbent serves as the main authority in the specialized areas of multimedia technology and digital video conferencing and is a subject matter expert with mobile computing devices for US Embassy Kampala. The Audio / Visual Technician will set up, operate, and maintain equipment used to support multimedia events (Digital Video Conferences (DVCs), and presentations) as well as official cable/satellite TV systems, satellite installations and video displays.

Incumbent will also manage the Haivision digital signage program at the Embassy,

which encompasses teaching selected end-users on how to use the system to promote their offices and programs and managing the overall project.

Download: Detailed Position Description | PD – Kampala Audio Visual Technician AFRCC Signed 5-2022

Qualifications and Evaluations

EDUCATION At least completion of two years of college/university studies in Audio/Visual Technology, Information Technology, Computer Science, or Broadcast Engineering is required.

Requirements:

EXPERIENCE: A minimum of 5 years of progressively responsible experience in audio visual and multimedia applications is required.

JOB KNOWLEDGE: The job holder should have very good knowledge of internal procedures, USG regulations or written policies as it pertains to his/her area (IRM Policies and Standards, System Security Standards number for unclassified systems and Technical manuals). Must have a good knowledge of the operational environment and have a good understanding of Uganda legal and professional procedures and practices pertaining to radio frequencies and Information Technology. Technical knowledge of mobile computing and digital video conferencing operations is required. In addition to historical knowledge, the incumbent must stay abreast of new and emerging technology developments. Good knowledge of IT networks and component equipment is required for entry at full grade level. Knowledge of telephone standards and telecommunications technology required.

Evaluations: (This may be tested)

LANGUAGE:Level III (Good Working Knowledge) speaking/writing/reading English is required. **SKILLS AND ABILITIES:** Position requires developed dexterity and accuracy for installing, troubleshooting or repairing equipment. Ability to analyze and resolve complex technical and logistic problems related to multimedia equipment is required. Ability to communicate orally and convey technical information to both experts and lay people and train and direct others in the operation of DVC equipment is required. Ability to plan, coordinate, and manage a wide range of activities to meet program goals, priorities, and deadlines is required. Incumbent is required to be able to diagnose and solve problems in a timely matter. Must be able to lift and carry heavy objects up to 50 pounds. Must be able to use Microsoft Suites; and proprietary software such as Crestron Fusion (can remotely control equipment in conference room and also synchronizes Outlook calendars with the scheduling touch panel outside each room).

Be proficient in using communication apps, the like of WhatsApp, Teams, Zoom and Google meet etc... is required. Good knowledge of IT networks and component equipment is required.

Qualifications: All applicants under consideration will be required to pass medical and security certifications.

EQUAL EMPLOYMENT OPPORTUNITY (EEO)The U.S. Mission provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation.

Other information:

HIRING PREFERENCE SELECTION PROCESS: Applicants in the following hiring preference categories are extended a hiring preference in the order listed below.

Therefore, it is essential that these applicants accurately describe their status on the application. Failure to do so may result in a determination that the applicant is not eligible for a hiring preference.

HIRING PREFERENCE ORDER:

- (1) AEFM / USEFM who is a preference-eligible U.S. Veteran*
- (2) AEFM / USEFM
- (3) FS on LWOP and CS with reemployment rights **
- * IMPORTANT: Applicants who claim status as a preference-eligible U.S. Veteran must submit a copy of their most recent DD-214 ("Certificate of Release or Discharge from Active Duty"), equivalent documentation, or certification. A "certification" is any written document from the armed forces that certifies the service member is expected to be discharged or released from active duty service in the armed forces under honorable conditions within 120 days after the certification is submitted by the applicant. The certification letter should be on letterhead of the appropriate military branch of the service and contain (1) the military service dates including the expected discharge or release date; and (2) the character of service. Acceptable documentation must be submitted in order for the preference to be given.
- ** This level of preference applies to all Foreign Service employees on LWOP and CS with reemployment rights back to their agency or bureau.

Cross References and Citations:

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